



INAGURATION CONFERENCE

EMBRACING THE CHALLENGE

*London
6-7 April 2009*

Embracing the Challenge

Understanding the Global Dynamics

▶ 8.30 - 9.00	Registration & Coffee
▶ 9.00 - 10.30	<p>KEYNOTE SESSION – <i>THE NEED FOR A GLOBAL VOICE</i></p> <p>Keynote address <i>His Excellency, Karim Djoudi, Finance Minister, Algeria</i></p> <p>Panel discussion</p> <ul style="list-style-type: none"> ○ <i>Mobit Davar, CEO, Coinstar</i> ○ <i>Marcus Treacher, Head e-Commerce Global Transaction Banking, HSBC</i> ○ <i>Bhairav Trivedi, Global Head of Remittance Services, Citigroup</i> ○ <i>Gavin Young, Group Head Card Division, United Bank for Africa</i> ○ <i>Thomas Labenbacher, SVP Payment Services, Raiffeisen International Bank-Holding AG</i>
▶ 10.30 -11.00	Coffee break
▶ 11.00 -12.30	<p><i>FROM REMITTANCES TO SUSTAINABLE ECONOMIC DEVELOPMENT</i></p> <p>Case Studies and panel discussion:</p> <ul style="list-style-type: none"> ○ <i>Mi-Pay</i> ○ <i>Zain (telco)</i> ○ <i>Saraf (telco)</i> ○ <i>Sebastian Duquet, CEO, Planet Finance</i> ○ <i>Michael Madden, MD, Ronoc International</i>
▶ 12.30 -14.00	<p>Lunch</p> <p>1.15pm : Lunch briefing - <i>The impact and challenges of PSD</i> <i>While banks drive to meet the new Payment Services Directive (PSD), making their contractual terms and conditions PSD compliant will be their biggest task, followed by concerns over organisational and IT infrastructure. Capgemini present the findings of a recent survey across European banks asking them to comment on a range of PSD issues and SEPA. These findings will reveal the impact and challenges European banks expect</i></p>

	<p><i>to encounter with the approaching implementation.</i></p> <p><i>Nick Ford, Head of Consulting, Capgemini Financial Services</i></p>
▶ 14.00 -15.00	<p><i>STEERING THE REMITTANCES MARKET THROUGH FINANCIAL CRISIS</i></p> <p><i>Setting the scene with Gallup: timely and visionary research on what migrants around the world think and feel</i></p> <ul style="list-style-type: none"> ○ <i>Dilip Ratba, Lead Economist Migrants and Remittances, World Bank</i> ○ <i>Jack Jared, Bank Services Group Head, Citigroup</i>
▶ 15.00 - 15.30	<p><i>SERVING THE MARKET THROUGH TECHNOLOGY</i></p> <p><i>Case study:</i></p> <ul style="list-style-type: none"> ○ <i>Fundamo & MTN (telco)</i>
▶ 15.30 -16.00	Coffee break
▶ 16.00 - 17.00	<p><i>THE WAY AHEAD – NEXT STEPS FOR MTI</i></p> <p><i>Open Forum with MTI Board panel</i> <i>Chaired by Lady Olga Maitland, CEO, MTI</i></p> <ul style="list-style-type: none"> ○ <i>Marcus Treacher, Head e-Commerce Global Transaction Banking, HSBC</i> ○ <i>Vanessa Murden, Director, Global Product Development, Travelex</i> ○ <i>Nick Ford, Head of Consulting, Capgemini Financial Services</i> ○ <i>Pieter Heyn, Global Financial Services Manager, Emerging Markets Sun Microsystems</i> ○ <i>Neil Burton, Director of Product Service Strategy, Earthport</i> ○ <i>Ken Howes, Director, Edgar, Dunn & Company</i>